

British Telecom (BT) digital switch over from landlines

BT have said that they will visit every region in the UK to raise awareness of the switch.

The switch to digital is NOT relevant to the following groups of people:

- Customers with a health care pendant
- Customers who only use landlines
- Customers with no mobile signal
- Customers who have disclosed any digital needs

The link to this new piece can be found here. [BT announces regional rollout schedule for Digital Voice](#)

The customers should contact BT to ensure their details are up to date.

Customers over the age of 70 are not proactively being switched.

This is expected to be completed by January 2027