

10 January 2025



Dear Kent Residents

Did you know up to 18,000 Kent households are missing out on Pension Credit? Pension Credit is extra money to help with living costs if you're over State Pension age and on a low income. If you claim it, you can get access to other benefits such as:

- the Winter Fuel Payment
- a free TV licence if you're aged 75 or over
- help with NHS dental treatment, glasses and hospital transport costs
- other benefits depending on your circumstances.

If you or someone you know is retired and on a low income, you could be eligible for extra support. [Check now to see if you can claim.](#)

Please continue to update friends and family. **For scam alerts as they are issued** please add us on [Instagram](#) or [Facebook](#).

Thank you.

Mark Rolfe

Mark Rolfe
Head Community Protection



We have received reports of doorstep criminals active in Ashford, Hythe, Dartford and Gravesend.

They are targeting homes offering roofing repairs and jet washing of driveways. Multiple residents have paid for the work to be carried out but it has not been completed, and for some the traders are demanding more money.

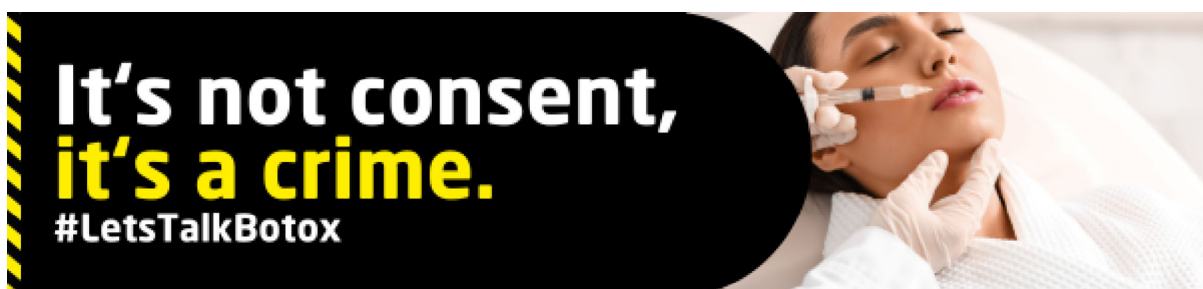
● Doorstep criminals, often referred to as rogue traders, cowboy builders or building and gardening scammers, make unsolicited visits to homes, offering seemingly attractive deals to persuade homeowners to agree to various services. However, accepting their offers typically results in paying exorbitant prices for substandard, unnecessary, and occasionally hazardous work.

✗ Never respond to cold callers!

@ [Learn how to protect yourself from doorstep criminals](#)

✓ Always get three quotes and use a safe, local trader that's been vetted by [Kent Trading Standards](#)

☎ Look out for others, report to Kent Police on 101. You can also report it to the charity Crimestoppers on 0800 555 111. You'll stay 100% anonymous, always.



⚠ Did you know that giving non-medical Botox to anyone under 18 is a crime?

If you're a parent, don't let your child pressure you into giving your consent. A reputable business should ask for ID and not book or administer anyone under 18.

You can contact Citizens Advice on 0808 223 1133 to report it to Trading Standards or report it 100% anonymously to CrimeStoppers on 0800 555 111.



Working Together for a Safer Community

KCC Community Wardens Jackie Worthington and Dave Osborne were asked by Meadowfield School to speak with their 6th Form pupils about Road Safety

and Alcohol and Drug Awareness. The Community Wardens were delighted to attend and tailored each session given to the children they were working with.

KCC Community Warden Jackie Worthington was able to use her British Sign Language skills to be fully inclusive for those pupils who were non-verbal and using only signs, which pleased both the pupils and the staff. The young people began with sessions on Road Safety which included the fact that the new electric cars are very quiet so they need to be extra vigilant.

Great fun was had by all - including many of the staff who joined in with the activities. At the end of the session the Wardens were thanked by the organiser, who stated that it was really lovely that the activities were well-pitched, engaging and fully inclusive for all who attended. The organiser also asked if the Wardens would be able to visit their other school to carry out some sessions there as well which was agreed.

[Find your local warden today.](#)



LATEST FOOD RECALL

**TTJX Europe recall Sultans
Turkish Delights products as they**

CONTAIN MILK NOT MENTIONED ON LABEL



Product codes

760240, 760241, 760242,
760246

Pack size

225g-250g

Use by

25 September 2026

Kent
County
Council
kent.gov.uk



**TRADING
STANDARDS**

**△ TJX Europe are recalling several Sultans Turkish Delights products,
because they contain milk which is not mentioned on the label.**

This means the products are a possible health risk for anyone with an allergy or intolerance to milk or milk constituents.

● **Product Details**

Sultans Chocolate Covered Lemon Turkish Delight

Product code 760240

Pack size 250g

Best before 25 September 2026

Sultans Chocolate Covered Strawberry Turkish Delight

Product code 760241

Pack size 250g

Best before 25 September 2026

Sultans Chocolate Covered Pistachio Turkish Delight

Product code 760242

Pack size 250g

Best before 25 September 2026

Sultans Chocolate Covered Pistachio Turkish Delight

Product code 760246

Pack size 225g

Best before 25 September 2026

✓ Advice for consumers

If you have bought the above products and have an allergy or intolerance to milk or milk constituents, do not eat them. Instead, return them to any TK Maxx or Homesense store for a refund or a replacement. For more information contact TJX Europe Customer Service on 01923 473561 or [via email](#).

📄 This Allergy Alert should be read in conjunction with [FSA-AA-42-2024](#)



PRODUCT RECALL

Brompton T-Line Bicycles presenting a **RISK OF INJURIES**



Model:
T-Line

Affected Serial Numbers:
up to 2406070001

Production Period:
Produced before 21st June
2024



△ **Product recall for Brompton T-Line Bicycles presenting a risk of injuries.**

● **Product Details**

Model: T-Line

Affected Serial Numbers: up to 2406070001

Production Period: Produced before 21st June 2024

✓ Advice for consumers

Owners of the T-Line model with a serial number up to 2406070001 should cease use immediately and visit the Brompton recall page for details on how to locate the serial number and use the [serial number checker](#).

[Further information](#)

Safe, Local Traders

Find a trader you can trust that's vetted by Kent Trading Standards.

Search our members



[Kent.gov.uk/tschecked](https://kent.gov.uk/tschecked)

[Trading Standards Checked](#) carries out checks on traders so customers can have peace of mind when choosing a tradesperson to do work in their home.

Please help to keep your family and community safe.

If you need work done in your home or garden, [visit the website](#) to find a safe, local tradesperson.

Visit Trading Standards Checked



Looking for a great place to eat in Kent? The Food Standards Agency has the latest food recalls and an online food hygiene rating checker.

- [Check a food hygiene rating](#)
- [Report a food problem](#)
- [Allergy and intolerance](#)
- [Food hygiene](#)
- [Food safety](#)

Get the latest food recalls

SPEAK UP. STAY SAFE



To report scams and get advice on consumer issues call Citizen's Advice consumer helpline on **0808 223 1133**.

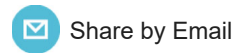
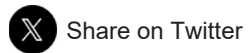
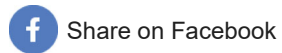
[Report to Citizens Advice](#)

CrimeStoppers.

If you have information on doorstep criminals, counterfeit, fake or illegal goods, illicit tobacco, loan sharks or those selling restricted items to underage kids, call the charity CrimeStoppers 100% anonymously on **0800 555 111**

[Report to CrimeStoppers](#)

Please share with your community



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Our mailing address is:

Kent County Council
Invicta House
Maidstone, Kent ME14 1XX
United Kingdom

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