



Contact Details for Citizens Advice Thanet

Margate Office: open for pre-booked appointments only, please email us on the address below with your name, telephone number, and details of your enquiry and we will get back to you in 3-4 working days.

Ramsgate Office: 38-40 Plains of Waterloo, Ramsgate CT11 9HX is open for “Drop in” on:

- Tuesdays from 9.30 am to 12.30 pm
- Thursday from 9.30 am to 12.30 pm

Clients are seen on a first come first served basis, and we reserve the right to close early if we are extremely busy, or short of advisers.

You can email OR write to Citizens Advice Thanet -

enquiries@thanetcitizensadvice.org.uk

Citizens Advice, Mill Lane House, Mill Lane, Margate, CT9 1LB

Or you can find information on our website: www.citizensadvice.org.uk

USEFUL NUMBERS:

Advice Line for General Advice: 0808 278 7998 Mon to Fri 9 am – 5 pm.

Debt Advice: call 03300 533 667 leave name and contact details on answer machine or for the quickest response e-mail debt@nwkent.cab.org.uk

Help to Claim Universal Credit: 0800 144 8848 Mon to Fri 8am – 6pm.

Consumer Helpline: 0808 223 1133 Mon to Fri 9am to 5 pm.

Housing: Thanet District Council 01843 577277

Shelter: (Housing Advice) Freephone 0808 800 4444 www.shelter.org.uk

Energy Saving and help with bills – e-mail energysaving@thanet.gov.uk

Food Banks: www.familyfoodbank.org/thanet
www.familyfoodlink.org.uk

Advice in the Community

Why not try attending one of our outreach venues?

Minster library, 4a Monkton Rd, 1st October 9.30 - 1.30pm

Kairos Cafe, 5 Cecil Sq, Margate, 1st October 10 - 12pm.

Birchington Baptist Church, 31 Station Rd, Birchington - 3rd & 17th
October 9.30 - 12

Happy Mondays, Discovery Planet, 47 High St Ramsgate - 7th
October 2.30 - 4pm

Salvation Army, 167A High Street, Ramsgate - 8th October & 22nd
October 10 - 12.30

The Gap Project, Queens Rd Baptist church, Broadstairs - 10th & 24th
October 9.30 - 1pm

Cliftonville Library, Queen Elizabeth Avenue, 14th October 2-
4.30pm

Holy Trinity Church, 22 St. Mary's Avenue - 15th October 9 - 1

Westgate library, Minster Rd, Westgate 16th October 10am - 1pm

Broadstairs library, The Broadway - 21st October 2 - 4pm

ARK, Cliftonville Cultural centre, Albion Rd - 22nd October 2-4pm

Green Banks, Westfield Rd, Garlinge - 23rd October 9am - 1pm

Ramsgate Library, Guilford Lawn, 23rd October 10 - 1pm

St. Peter's Baptist church food bank, Vicarage Rd, St. Peters - 25th
October 9.30 - 12.30

Birchington Library, 17 Alpha Rd - 28th October 2 - 4pm



**citizens
advice**

Thanet

